

Self check

1 The levels of decision when locating a business include:

- a** The region and country
- b** The area or city and site
- c** Both a and b

2 The following are changing the levels of freedom as to where an organization can locate:

- a** New countries are opening up
- b** Reduced levels of currency fluctuations
- c** Technology developments

3 Competitive clustering refers to:

- a** Market saturation
- b** Customer ability to choose from a number of options (for example hotel accommodation or restaurants)
- c** Neither of these

4 Which of the following is a technique used in deciding where to locate?

- a** Weighted-factor method
- b** Centre of gravity method
- c** Both a and b

5 Which of the following is a basic type of layout?

- a** Fixed position layout
- b** Sequential layout
- c** Multi-step layout

6 A typical hospital provides an example of which of the following types of layout?

- a** Service layout
- b** Functional layout
- c** Repeat service layout

7 A self-service restaurant provides an example of which of the following types of layout?

- a** Service layout
- b** Functional layout
- c** Repeat service layout

8 A trip frequency chart is also known as:

- a** A load frequency chart
- b** A movement frequency chart
- c** Both a and b

9 The purpose of a relationship chart is to:

- a** calculate the distance between one department and another
- b** Identify the relative closeness of one department to another
- c** Neither of these

10 Line balancing refers to:

- a** Keeping the design of a line process flat so as to maximize the use of gravity rollers
- b** To balance the work content (time) across all steps in a process

Neither of these