

Assignments

- 1** Review a large supermarket, high street bank and library. For each complete the following:
 - list the technology applications in use
 - identify where in the delivery system these appear
 - give the reasons/benefits for each technology application.

- 2** Choose two service delivery systems that you currently use and explain why these are suitable applications of technology. Now identify two further service delivery systems where technology applications are not in place but where applications could be suitably made. Explain which applications you would use for each of the delivery systems and give your reasons.